

At **HIMESA**, with over a century of expertise in the mining industry, we uphold the highest standards of operational excellence.

Our objective is to deliver superior-quality services that consistently fulfill and surpass clients' requirements.

The Management undertakes the commitment to lead and maintain a Quality Management System according to the ISO 9001:2015 standard, aimed at:

- Ensure customer satisfaction by meeting agreed-upon requirements and exceeding their expectations.
- Ensure compliance with current legislation applicable to quality, as well as other requirements to which the organization subscribes.
- Provide a framework for establishing and reviewing quality objectives.
- Promote continuous improvement of the management system to increase overall performance.
- Identify and analyze the organization's context and stakeholder needs.
- We ensure that processes and services meet established requirements and are efficient.
- Promote staff training, competence, and participation as a fundamental pillar of quality.
- Establish clear and measurable objectives to ensure the effectiveness of the management system.
- Quality, environmental impact control, minimizing rejected waste, reducing the impact of climate change, and complying with current legislation.
- The incorporation of advanced technologies, process automation, and digital solutions is part of our commitment to continuous improvement, operational efficiency, and compliance with the highest quality standards in the mining industry.

This policy is periodically reviewed during the Management Review to ensure its validity, suitability, and alignment with the organization's strategy.

Signed by Management

Sallent, October 1, 2025